

## **Coronavirus News: Our Commitment to our Orthodontic Patients**

We pledge to share updates with you as quickly as possible, with full transparency and, as always, with your safety foremost in mind.

In the next two weeks, we anticipate that the Centers for Disease Control, American Dental Association, and Illinois Department of Public Health may establish additional safety measures above and beyond our already comprehensive standards of infection control.

Nothing is more important to us than your safety, and we are doing everything we can to ensure the wellbeing of our patients and employees when you are treated in our office. We want to meet and exceed guidelines as we work with our patients.

### **What We Are Doing to Keep You Safe**

- Maintaining our current OSHA directives related to the dental industry standards for sterilization of dental instruments and cleaning and sanitizing hard surfaces used during appointments
- Eliminating handshakes and any type of bodily contact that is not specifically related to your current appointment.
- Minimizing all newly scheduled appointments which are reasonably possible into 12 weeks in the future – current appointments remain scheduled
- Asking patients to send photos of emergencies first via email so we can troubleshoot issues to determine if an appointment in the office is of immediate urgency.

### **What You Can Do to Stay Healthy During Appointments**

- **If a patient does have an appointment scheduled, we request that they brush their teeth at home prior to coming to our office**
- To minimize the number of people in the office we request parents only bring the patient to the office and leave all siblings home
- If this is not possible, consider having the family stay in the car while the patient is treated. We can call or text you to send the patient in when we are ready and schedule your next visit the same way after the appointment is completed.

Peterson Orthodontics appreciates your trust and will continue to work every day to provide the best and safest orthodontic care possible.